



# WARRANTY INFORMATION

## GUARANTEE

Armsign guarantees the sign panels only, against weathering and fading of the image due to natural climatic conditions and/or acknowledged faults caused by the manufacture process, for the duration of the product's relevant warranty period.

Warranty period commences upon dispatch from the Armsign factory, and is valid provided signs have been installed correctly and maintained as per our Care & Maintenance Guide (F.002).

## REPLACEMENT

The guarantee ensures that in the event a sign fails to perform during the nominated warranty period, it will be repaired or replaced by Armsign. The customer agrees to return the sign at their own expense, to Armsign for repair or replacement to take place.

In the event of replacement under warranty, the product will still fall under the original warranty period, plus an additional twelve months.

For example, if a sign was manufactured in 2018 (with a seven year warranty) and replaced in 2023, the warranty would run until 2026 (seven plus one).

## MAKING A CLAIM

In the unlikely event you need to make a warranty claim, please send an email outlining the issue(s) along with supporting photos that clearly identify the point(s) of failure.

Send it to:

[sales@armsign.com.au](mailto:sales@armsign.com.au)

Once your claim has been reviewed, one of our support staff will be in touch.

## PROOF OF MAINTENANCE

As part of the claim review, we may request proof of maintenance in order to validate the warranty claim. Please have these readily available prior to commencing the claim process.

For more information on how to maximise the life of your signs, please refer to our care and maintenance guide.

## WARRANTY INFORMATION POLYURE PRINT

**SEVEN YEAR REPLACEMENT GUARANTEE**

APPLIES TO ALL PRINTED POLYURE PANELS



## WARRANTY INFORMATION VINYL PRINT

**FIVE YEAR REPLACEMENT GUARANTEE**

APPLIES TO ALL PANELS UTILISING PRINTED OR COMPUTER CUT VINYL



## WARRANTY INFORMATION ETCH ANODISE

**TEN YEAR REPLACEMENT GUARANTEE**

APPLIES TO ALL PRINTED ETCH ANODISED PANELS

